



Shelby's Pest Control

INCORPORATED

"THE BUG STOPS HERE"

Bed Bug Treatment Preparation Guide

Client-facing preparation instructions for upcoming bed bug service

This guide is meant to help you prepare before treatment. It does not need to be signed or returned unless Shelby's gives you separate instructions.

Need to reschedule or ask a question?

Call **(530) 343-0603** or your local Shelby's office before your appointment.

Our technician will need access to **all treatment areas**. To help treatment go smoothly, please complete the steps below before service begins.

Kitchen

Please clear storage and food-preparation areas so treatment can be completed properly.

- Remove everything from inside upper and lower kitchen cupboards and drawers so they are bare.
- If shelves need to be washed, wash them **before** treatment, not after.
- Place removed items in the center of the floor or on a table and cover them with sheets or blankets.
- Shelby's recommends installing new shelf paper **after** treatment if needed.
- Cover eating tables and food-preparation surfaces, or wash them after treatment.

Bathrooms

- Remove all items from medicine cabinets and other bathroom storage areas.
- Remove toothbrushes from holders and cover them with towels or linens.

Bedrooms

- Empty all drawers from dressers, chests of drawers and similar furniture.
- Empty and clean all closets.
- Place all clothing in garbage bags and store the bags in the garage or outside until treatment is complete.

- Wash all clothing in **hot water** before putting it away again.
- Strip all bedding and wash all bedding in **hot water** before putting it away.
- Clean under all beds.

Children's Toys

- Place toys in garbage bags and store them in the garage or outside until treatment is complete.

Plants, Pets & Other Important Instructions

- Remove all indoor house plants from the premises before treatment.
- Remove all dogs, cats, birds, fish and other pets from the premises.
- Plan to be out of the property for **four (4) hours: 2 hours closed and 2 hours ventilated**.
- If you have questions about pets, fish tanks or sensitive items, contact Shelby's before your appointment.



Your preparation is an important part of effective bed bug treatment.



Service area note: Shelby's serves Chico, Oroville and surrounding Northern California communities. Appointment timing and property-specific preparation instructions may vary.

This guide is intended as a general client prep sheet. If your technician gives you additional instructions, follow those instructions first.